

The Relentless Dragon

Limited Reopening on May 11! (the long version)

In accordance with the State of New Hampshire's "Stay at Home 2.0 Retail" guidelines, The Relentless Dragon is able to re-open on a limited basis on Monday, May 11. We will be enacting the following practices in order to protect our employees and customers:

- Curbside pickup is still preferred. While we are anxious to see all of our customers again in person, we want everyone to stay well and to continue practicing social distancing!
- We will continue to operate our online store and to ship products to customers who choose to stay at home.
- Masks must be worn, and worn properly, at all times. **Masks must not be "vented" and must completely cover the wearer's nose and mouth without large gaps.**
- Children ages 5 years old and under may not enter the store, even when accompanied by their parent or guardian. We love little ones, and look forward to welcoming them back when it is safe to do so.
- Hours will initially be limited, and vary according to staff availability. We place the safety of our employees foremost, and will not require any employees to return before they feel it is safe to do so. See our website for further details.
- Only the retail space will open initially, and while we are authorized to accommodate 40 people (half our normal 80-person limit), we will initially be limiting shoppers to three individual shoppers, or five total shoppers in up to three groups, at any one time. Groups are limited to one adult and two children ages 6 and over, or two adults.
- Customers who do not arrive together as a 2- or 3-person group (as defined above) must remain a minimum of six feet away from all other customers—even your buddies.
- The play space will be closed until it is safe to open it. We do not yet have an estimated date to re-open it, and will be cautiously following state guidelines in this regard.
- All trading card "singles" purchases must be made by customer-provided list, or electronically through our online store (when available), and the cards pulled by a staff member.
- All employees will wear face masks covering their noses and mouths, as required by state law. You may see them wearing full-face shields.
- Hand sanitizer will be made available. Please use it, but do so judiciously, so that it lasts.
- Credit card purchases are preferred over cash for a touch-free or low-touch transaction.
- High-touch areas in the store will be cleaned frequently throughout the day.
- The checkout counter will be wiped down between each customer.
- Various other safety measures, including an acrylic sneeze guard, will be implemented.
- All employees will be screened daily before beginning work.
- We will now be buying (and eventually selling) pre-owned video games and consoles!
- If you wish to sell your pre-owned cards or video games/consoles, they must be clean and undergo a 3-day quarantine period at the store before being evaluated.
- Customers exhibiting any signs of illness will be asked to leave immediately. PLEASE don't come into the store if you or those you are in close contact with are ill.